

The In-Home Supportive Services (IHSS) Program

The IHSS Program serves individuals over the age of 65, and/or those with disabilities. Disabled children can also be eligible for IHSS services. IHSS is considered an alternative to out-of-home care, such as nursing homes and care facilities. The IHSS Program helps individuals to stay in their own homes.

Services offered through the IHSS Program vary depending on the Recipient's needs, but usually include services such as: housecleaning, laundry, meal preparation, grocery shopping, and personal care services. Services may also include accompaniment to medical appointments, protective supervision, and paramedical services. IHSS services are assessed by a County Social Worker.

IHSS Recipient

eligibility criteria

- Must be a resident of California.
- Must physically reside in the United States.
- Must reside in own home.
- Must be Medi-Cal eligible.
- Must submit a Health Care Certificate signed by a medical professional stating a need for IHSS.

CONTACT

community service solutions

IHSS Registry County Offices

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Eastern Sierra IHSS



www.easternsierraihss.com

Eastern Sierra IHSS

provider registry

(IHSS) In-Home Supportive Services

Providing In-Home Supportive Care Services for Seniors and the Disabled

Community Service Solutions



Alpine IHSS Registry
530.694.1240

Inyo IHSS Registry
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Mono IHSS Registry
775.392.0055



Eastern Sierra IHSS



IHSS Provider Registry

Community Service Solutions (CSS) is a 501 (c)(3) Non-Profit Organization. CSS works closely with Social Services/Health and Human Services in Alpine, Inyo, and Mono Counties.

CSS has been administering the IHSS Provider Registry in Mono County since 2002; in Inyo County since 2021; and in Alpine County since 2022.

Becoming an IHSS Provider

All In-Home Supportive Service providers must complete a background check by the Department of Justice (DOJ) before they can become a Provider. The Registry will provide all potential Providers with the DOJ Live Scan form and a list of locations where the potential Provider can have their background check completed. The cost of the background check is the responsibility of the potential Provider. Fees vary by location.

The Provider Registry conducts an orientation with those who pass their background check.

During this orientation, Providers are given program materials and are also required to watch an orientation video provided by the California Department of Social Services (CDSS). This video covers topics such as: IHSS authorized services, how to submit timesheets, direct deposit, overtime and travel claims, and how to avoid fraud. All IHSS Providers are mandated reporters. Providers will be trained on how to file reports of suspected adult/child abuse, and/or self-neglect.

The Role of the IHSS Provider Registry

The IHSS Provider Registry is a public agency created by state law to work in conjunction with County IHSS programs. The purpose of the Registry is to assist IHSS Recipients to stay safely in their home by finding Providers to care for them. The IHSS Provider Registry's responsibilities are to:

- Establish and maintain a Registry of Providers.
- Recruit and screen potential Providers.
- Conduct initial Provider orientations.
- Provide a list of screened Providers for Recipients to interview.
- Provide State mandated trainings for both Providers and Recipients.